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**Intellectual Property Law Group****Verizon Corporate Services Group Inc**

To: U.S. Patent and Trademark Office – From: Christian R. Andersen  
Examiner: J.T. PHAN Sr. Paralegal – Intellectual Property  
Group Art Unit: 2645

Fax: 703-872-9306

Pages  
with 20  
Cover:

**FORMAL SUBMISSION OF:**

- 1) Petition for Three Month Extension of Time; and
- 2) Amendment in Response to Non-Final Office Action.

**Title:**

VOICE RESPONSE APPARATUS AND METHOD FO PROVIDING  
AUTOMATED VOICE RESPONSES WITH SILENT PROMPTING  
09/309,274  
May 11, 1999  
Alexander I. McALLISTER  
00-VE09.46 RCE 1

**Serial No.****Filing Date:****First Named Inventor:****Atty. No.****CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

  
Christian R. Andersen

Date of Transmission: December 9, 2004

PTO/SB/22 (10)  
Approved for use through 7/31/2006. OMB 0851-0031  
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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<b>PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.138(a) FY 2005</b> (fees effective on or after December 8, 2004)		Docket Number (Optional) 00-VE09.46 RCE1	
Application Number 09/309,274-Conf. #7294		Filed May 11, 1999	
For <b>VOICE RESPONSE APPARATUS AND METHOD OF PROVIDING AUTOMATED VOICE RESPONSES WITH SILENT PROMPTING</b>			
Art Unit 2645		Examiner J. T. Phan	

This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.

The requested extension and fee are as follows (check time period desired and enter the appropriate fee below):

	Fee	Small Entity Fee	
<input type="checkbox"/> One month (37 CFR 1.17(a)(1))	\$120.00	\$60.00	\$ _____
<input type="checkbox"/> Two months (37 CFR 1.17(a)(2))	\$450.00	\$225.00	\$ _____
<input checked="" type="checkbox"/> Three months (37 CFR 1.17(a)(3))	\$1,020.00	\$510.00	\$ 1,020.00
<input type="checkbox"/> Four months (37 CFR 1.17(a)(4))	\$1,590.00	\$795.00	\$ _____
<input type="checkbox"/> Five months (37 CFR 1.17(a)(5))	\$2,160.00	\$1,080.00	\$ _____

☐ Applicant claims small entity status. See 37 CFR 1.27.

☐ A check in the amount of the fee is enclosed.

☐ Payment by credit card. Form PTO-2038 is attached.

☒ The Director has already been authorized to charge fees in this application to a Deposit Account.

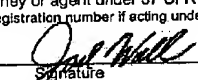
☒ The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 07-2347. I have enclosed a duplicate copy of this sheet.

I am the ☐ applicant/inventor.

☐ assignee of record of the entire interest. See 37 CFR 3.71.  
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

☐ attorney or agent of record. Registration Number \_\_\_\_\_

☒ attorney or agent under 37 CFR 1.34(a).  
Registration number if acting under 37 CFR 1.34(a) 25,648

  
\_\_\_\_\_  
Signature

December 9, 2004  
\_\_\_\_\_  
Date

Joel Wall  
\_\_\_\_\_  
Typed or printed name

(972) 718-4800  
\_\_\_\_\_  
Telephone Number

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

☐ Total of 1 forms are submitted.